



# IN THE SPOTLIGHT

## propel<sup>Rx</sup>

*McKesson Pharmacy Technology Solutions will continue to invest in software and other technology that focuses on retail partners, like you.*

*Get to know a few key features of Propel Rx.*

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# *In the Spotlight*

## *Featuring: Screen Resolution*



### **The value of screen resolution**

The image on your screen is built up from thousands or millions of pixels. The screen creates the image you see by changing the colours of these tiny square elements. Simple right? Not really. It gets more complicated. Screens that are different sizes can still have the same resolution. Even though your monitor may have gotten larger, you won't actually be able to fit anything extra onto it. Why is that? Your pixels remained the same, everything just looks bigger.

### **Challenges of a tiny screen**

With the average pharmacy monitor ranging in size from 15" to 22", PharmaClik Rx dispensary solutions faced two challenges: keep the current resolution of 800x600, thus making your screen enormous (and that means every other screen in enormous too) or utilizing a tiny bit of screen real estate in the left-hand corner of the screen where the user needed to lean in and squint. Decisions, decisions!

### **Improved accuracy and efficiency**

Enhancements have been made to resolve the challenges with screen resolution, and the result is a display that takes up almost the entire screen without impacting the resolution of other applications running on the same workstation.

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# *In the Spotlight*

## *Featuring: Decimal Dispensing*



### **The Significance of a Decimal Point**

Accuracy in inventory, labels and pricing is about error prevention. The challenge we have today is that a 3.5ML eye drop (for example), has to be dispensed as 4ML (always rounding up). Which means inventory is reduced by 4 and the insurance provider could be billed for 4ML instead of 3.5ML. Not only does this inflate the cost of the medication, it puts your pharmacy at risk of a third party audit. Of course, there are ways to ensure the correct quantity is sent to the insurer for payment, but that sometimes means the adjudication process isn't as seamless as it could be, and the decimal amount isn't necessarily reflected on the prescription label. Decimal points can certainly add up over time!

### **Accuracy is in the Details**

The newly enhanced decimal dispensing feature allows for accurate dispensing control. Everything from dispensing to inventory to reporting is streamlined, accurate and efficient. Providing the pharmacy team with more accurate control of inventory and third party submissions allow for a more streamlined adjudication process.

### **Time Saver**

Working together is important to achieve accurate dispensing. Keeping the safety of your patients first and foremost offers a check and balance for the pharmacy, the patient, and increases compliancy with the colleges and third parties.

# *In the Spotlight*

## *Featuring: Workbench Redesign*



### **Driving workflow**

Most apps have a home page or natural starting point. This is the first page you see when the app opens and where you frequently return during navigation. In PharmaClik Rx, that first screen is called the Workbench. Going forward, it's getting an overhaul. It will act as a dashboard, driving how work moves through the pharmacy.

### **What's in a dashboard?**

What makes a good dashboard? Primarily, it provides relevant information in about five seconds; at-a-glance views of work queues and incoming tasks that need to be actioned. Secondly, it enables collaboration. Resembling a finely-tuned symphony, each member of the pharmacy team has a role to play – the new Workbench keeps their work organized and moving smoothly from prescription intake through to pickup.

### **Clean and organized**

Adaptable to each pharmacy's needs, the Workbench keeps important information upfront and visible. Improved organization provides real-time information about the "what and where" of every prescription. You'll know if a prescription is waiting for a doctor callback, being packaged, in the fridge ready for pickup, or one of the many other states of completion that any prescription can fall into. As an owner or pharmacy manager, you have a clear picture of your team's workload at any given time.

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# *In the Spotlight*

## *Featuring: Performance*



### **Performance matters**

Dispensary software performance plays a big role in running a successful pharmacy. Dispensary technology improves the workflow for the pharmacy team and allows pharmacists to spend more time with customers.

### **The Challenge to get more done, in less time**

Efficiency in stores is a priority. The time it takes to process prescriptions is extremely important. Filling prescriptions faster, allowing more time to focus on other activities like patient focused services is imperative to success.

### **Improved performance saves time**

Performance improvements gains valuable time in the day to engage in activities that help the pharmacy run smoother, faster and smarter. Think of the time you could gain instead of waiting for your screen to move!





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# *In the Spotlight*

## *Featuring: Multiple Instance*



### **It's all in the Real Estate**

Why use only one instance at a time when you can have access to more! Multiple instance allows you to multi-task, working on more than one prescription or patient at a time. It's a lot like reading a book. You're not limited to reading one book at a time so why be limited to using only one session at a time?

### **Put an End to Pending**

Allowing what's on one computer screen to be divided into multiple instances enables you to fill multiple prescriptions at the same time. No more backing out or pending what you're working on. Think about when you're processing a prescription and you receive a phone call from a different patient inquiring about repeats. You'll be able to open another session and process their request. How about if a prescription is rejected by a third party plan while processing, you'll be able to open another instance to continue work on another patient until you've received clarification from the third party. Imagine the possibilities!

### **Making Time for What Matters**

The option to have multiple instances open at once is an effective time saver and much more efficient than pending prescriptions. Get more done and free up time to spend with customers. It's a win-win!

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# *In the Spotlight*

## *Featuring: Patient Dashboard*



### **Quicker, easier**

Having a comprehensive view of your patient is easier thanks to a new patient dashboard. Rather than spending time searching through a patient's records for information, you'll gain valuable conversation time. Building trusting relationships is the core of your business.

### **Simple and easy**

Opening any patient's record immediately provides valuable adherence information to the pharmacist. It allows the pharmacist to have a clear line of sight into the patient's adherence score, along with their care programs. The Patient Dashboard provides the ability see an abundance of information such as if the patient uses compliance packaging, if they received a medication review or if they are eligible for one. Beneficial, at-a-glance information enables the pharmacist the opportunity to provide valuable care and build relationships.

### **The total picture**

By providing a complete picture of a patient, the pharmacist has been given the opportunity to have a conversation. More fluid dialogue between the patient and the pharmacist may result in a medication review or other care opportunities, providing better patient outcomes.



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